

AUSTRALIAN PEACEKEEPER & PEACEMAKER VETERANS' ASSOCIATION

REFUND POLICY

The Australian Peacekeeper & Peacemaker Veterans' Association (APPVA) will accept returned product/merchandise where:

- The product is faulty, or not fit for purpose, or
- The product does not match the sample or description

Proof of purchase (APPVA merchandise receipt) must be provided in order to:

- Obtain a refund (if paid by credit card, the credit card will be credited), otherwise a cheque will be provided,
- Re-issue a like article.

IMPORTANT NOTES:

APPVA will take the utmost care in packaging, however, we will not accept any responsibility for any goods damaged in transit.

APPVA will not accept returns where the product or merchandise is ordered specifically for an individual (e.g. Montages, clothing etc).

All queries for return of merchandise must be received within 30 days from the date of purchase and directed to the APPVA Merchandise Officer at:

editor@peacekeepers.asn.au

OR

APPVA Merchandise,
PO Box 552,
Torquay,
VIC, 3228

Product/merchandise returns will be at the discretion of the Merchandise Officer provided the above criteria is met in the first instance.

Please choose carefully as APPVA cannot accept returns due to change of mind.